



### **Lindora Patient Code of Conduct**

Lindora is committed to providing the best possible services to our patients. In return, we expect our patients to conduct themselves in an orderly and respectful manner at all times. Doing so allows us to provide a safe, healthy environment that helps to protect our associates and our patients.

As a Lindora patient, you agree to:

- Show respect and courtesy to associates and other patients at all times
- Treat associates as you would like to be treated yourself
- Allow associates reasonable time to respond to your request
- Comply with all safety protocols as directed by federal, state, county and city agencies

You also agree to refrain from:

- Using foul, profane, abusive or offensive language in any clinic, phone, email, social media or text conversation
- Threatening or making unreasonable demands directed towards associates or other patients
- Discriminating against any employee on the basis of race, color, age religion, gender, sexual orientation, marital status or employment status
- Engaging in any type of harassment
- Attending a clinic while under the influence of alcohol or illegal drugs
- Being disruptive to patients and staff

Lindora reserves the right to refuse services to any patient and may cancel your membership or services should you be in violation of any aspects of this code.

Patient Initials \_\_\_\_\_